

Template for 1,2,3-Trichloropropane Tier 2 MCL Notice

Template Attached

Since exceeding the maximum contaminant level (MCL) for 1,2,3-trichloropropane (1,2,3-TCP) is a Tier 2 violation, you must provide public notice to persons served as soon as practical but within 30 days after you learn of the violation [California Code of Regulations Title 22, Chapter 15, section 64463.4(b)]. **Each water system required to give public notice must submit the notice to the State Water Resources Control Board, Division of Drinking Water (DDW) for approval prior to distribution or posting, unless otherwise directed by DDW [section 64463(b)].**

Notification Methods

You must use the methods summarized in the table below to deliver the notice to consumers. If you mail, post, or hand deliver, print your notice on letterhead, if available.

<i>If You Are a...</i>	<i>You Must Notify Consumers by...</i>	<i>...and By One or More of the Following Methods to Reach Persons Not Likely to be Reached by the Previous Method...</i>
Community Water System [64463.4(c)(1)]	Mail or direct delivery ^(a)	Publication in a local newspaper
		Posting in conspicuous public places served by the water system or on the Internet ^(b)
		Delivery to community organizations
Non-Community Water System [64463.4(c)(2)]	Posting in conspicuous locations throughout the area served by the water system ^(b)	Publication in a local newspaper or newsletter distributed to customers
		Email message to employees or students
		Posting on the internet or intranet ^(b)
		Direct delivery to each customer

(a) Notice must be distributed to each customer receiving a bill including those that provide their drinking water to others (e.g., schools or school systems, apartment building owners, or large private employers), and other service connections to which water is delivered by the water system.

(b) Notice must be posted in place for as long as the violation or occurrence continues, but in no case less than seven days.

The notice attached is appropriate for the methods described above. However, you may wish to modify it before using it for posting. If you do, you must still include all the required elements and leave the health effects and notification language in *italics* unchanged. This language is mandatory [section 64465].

Multilingual Requirement

The notice must (1) be provided in English, Spanish, and the language spoken by any non-English-speaking group exceeding 10 percent of the persons served by the water

system, and (2) include a telephone number or address where such individuals may contact the water system for assistance.

If any non-English-speaking group exceeds 1,000 persons served by the water system, but does not exceed 10 percent served, the notice must (1) include information in the appropriate language(s) regarding the importance of the notice, and (2) contain the telephone number or address where such individuals may contact the water system to obtain a translated copy of the notice from the water system or assistance in the appropriate language.

Population Served

Make sure it is clear who is served by your water system -- you may need to list the areas you serve.

Corrective Action

In your notice, describe corrective actions you are taking. Do not use overly technical terminology when describing treatment methods. Listed below are some steps commonly taken by water systems with chemical or radiological violations. Use one or more of the following actions, if appropriate, or develop your own:

- “We are working with [local/state agency] to evaluate the water supply and researching options to correct the problem. These options may include treating the water to remove 1,2,3-TCP or connecting to [system]’s water supply.”

Spanish: "Estamos trabajando con [local/state agency] para evaluar el suministro de agua e investigando opciones para corregir el problema. Estas opciones pueden incluir el tratamiento de las aguas para eliminar 1,2,3-TCP o conexión a el abastecimiento de agua".

- “We have stopped using the contaminated well. We have increased pumping from other wells, and we are investigating drilling a new well.”

Spanish: "Paramos de usar el pozo contaminado. Hemos aumentado el bombeo de otros pozos, y estamos investigando la perforación de un nuevo pozo".

- “We will increase the frequency at which we test the water for 1,2,3-TCP.”

Spanish: "Vamos a aumentar la frecuencia de probar el agua para 1,2,3-TCP".

- “We have since taken samples at this location and had them tested. They show that we meet drinking water standards.”

Spanish: "Ya hemos tomado muestras en este sitio y las han probado. Las muestras indican que se cumplen con los estándares de agua potable".

After Issuing the Notice

Send a copy of each type of notice and a certification that you have met all the public notice requirements to DDW within ten days after you issue the notice [section 64469(d)]. You should also issue a follow-up notice in addition to meeting any repeat notice requirements set by DDW.

It is recommended that you notify health professionals in the area(s) of the violation. People may call their doctors with questions about how the violation may affect their health, and the doctors should have the information they need to respond appropriately.

It is a good idea to issue a “problem corrected” notice when the violation is resolved.

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Este informe contiene información muy importante sobre su agua potable.
Tradúzcalo o hable con alguien que lo entienda bien.

City of Atwater Has Levels of 1,2,3-Trichloropropane Above the Drinking Water Standard

Our water system recently violated a drinking water standard. Although this is not an emergency, as our customers, you have a right to know what you should do, what happened, and what we are doing to correct this situation.

We routinely monitor for the presence of drinking water contaminants. Water sample results received on January 15, 2019 showed 1,2,3-trichloropropane (1,2,3-TCP) levels with a range of 0 ug/l to 0.111 ug/l and with an average range of 0.037 ug/l at Wells 13,14,16,17,18,19, and 21. This is above the standard, or maximum contaminant level (MCL), of 0.005 ug/l (0.000005 mg/l, or 5 parts per trillion).

What should I do?

- **You do not need to use an alternative water supply (e.g., bottled water).**
- This is not an emergency. If it had been, you would have been notified immediately. However, *some people who drink water containing 1,2,3-TCP in excess of the MCL over many years may have an increased risk of getting cancer.*
- If you have other health issues concerning the consumption of this water, you may wish to consult your doctor.

What happened? What is being done?

We are working with State Water Resources Control Board-Division of Drinking Water to evaluate the water supply and researching options to correct the problem. This may include treating the water to remove 1,2,3-TCP.

We anticipate resolving the problem within 3 years.

For more information, please contact Brian Shaw at (209)357-6370 or 470 Aviator Dr, Atwater, CA 95301.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this public notice in a public place or distributing copies by hand or mail.

Secondary Notification Requirements

Upon receipt of notification from a person operating a public water system, the following notification must be given within 10 days [Health and Safety Code section 116450(g)]:

- **SCHOOLS:** Must notify school employees, students, and parents (if the students are minors).
- **RESIDENTIAL RENTAL PROPERTY OWNERS OR MANAGERS** (including nursing homes and care facilities): Must notify tenants.
- **BUSINESS PROPERTY OWNERS, MANAGERS, OR OPERATORS:** Must notify employees of businesses located on the property.

This notice is being sent to you by City of Atwater.

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