

APPENDIX 2. NOTIFICATION TEMPLATE

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Este informe contiene informacion muy importante sobre su agua potable.

Por favor hable con alguien que lo pueda traducir.

City of Atwater Has Levels of Coliform Bacteria Above the Drinking Water Standard

Our water system recently violated a drinking water standard. Although this is not an emergency, as our customers, you have a right to know what you should do, what happened, and what we did to correct this situation.

We routinely monitor for drinking water contaminants. We took 65 samples to test for the presence of coliform bacteria during May 2018. Seven (7) percent of those samples showed the presence of total coliform bacteria. The standard is that no more than 5% of the total number of samples collected per month may test positive for coliform bacteria.

What should I do?

- **You do not need to boil your water or take other corrective actions.**
- This is not an emergency. If it had been, you would have been notified immediately. Total coliform bacteria are generally not harmful themselves. *Coliforms are bacteria which are naturally present in the environment and are used as an indicator that other, potentially-harmful, bacteria may be present. Coliforms were found in more samples than allowed and this was a warning of potential problems.*
- Usually, coliforms are a sign that there could be a problem with the system's treatment or distribution system (pipes). Whenever we detect coliform bacteria in any sample, we do follow-up testing to see if other bacteria of greater concern, such as *E. coli*, are present. **We did not find any of these bacteria in our subsequent testing, and further testing shows that this problem has been resolved.**
- If you have health issues concerning the consumption of this water, you may wish to consult your doctor.

What was done?

In instances like this, federal law requires that we conduct a Level 1 Assessment of our water system immediately after learning of the violation to determine the source of contamination. We are required to report to the State Water Board within 30 days of triggering the assessment the actions we took to correct the deficiencies found and a schedule for correcting other deficiencies not corrected within 30 days. The

assessment has been completed on June 11, 2018. All deficiencies identified in the assessment were corrected.

What happened? What is being done? There was a problem with the handling of the samples at the laboratory. The City and the laboratory went over sampling procedures and how the samples were being transported. The laboratory decided to use a new courier to pick up the samples to be delivered to their lab.

The lab uses a new courier to pick up the samples and deliver them to the lab. There have not been any subsequent problems after this change has been made.

For more information, please contact:

[Name of Contact] Brian Shaw
[Phone Number] or (209) 357-6370
[Mailing Address] 470 Aviator Dr

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this public notice in a public place or distributing copies by hand or mail.

Secondary Notification Requirements

Upon receipt of notification from a person operating a public water system, the following notification must be given within 10 days [Health and Safety Code Section 116450(g)]:

- **SCHOOLS:** Must notify school employees, students, and parents (if the students are minors).
- **RESIDENTIAL RENTAL PROPERTY OWNERS OR MANAGERS** (including nursing homes and care facilities): Must notify tenants.
- **BUSINESS PROPERTY OWNERS, MANAGERS, OR OPERATORS:** Must notify employees of businesses located on the property.

This notice is being sent to you by City of Atwater in compliance with the California Domestic Water Quality and Monitoring Regulations as a means of keeping the public informed.

State Water System ID: 2410001. Date distributed: 7/26/18